

COURIERIT X INSAKA
SIGN UP NOW AND GET REWARDED
TERMS AND CONDITIONS

1. PROMOTERS

1.1 This promotional campaign ("Campaign") is conducted by CourierIT, a division of RTT Group, in partnership with Insaka.

1.2 By participating in the Campaign, participants agree to be bound by these Terms and Conditions.

2. CAMPAIGN PERIOD

2.1 The Campaign commences on 21 September 2026 and closes on 12 October 2026 ("Campaign Period").

2.2 Only qualifying actions and transactions completed during the Campaign Period will be considered for the Campaign and competition.

3. ELIGIBILITY

3.1 The Campaign is open to new CourierIT customers who meet the applicable qualifying requirements set out in these Terms and Conditions.

3.2 The R100 sign-up wallet credit is available exclusively to new CourierIT account holders who register through the designated Insaka Campaign email link.

3.3 Employees, directors, officers and immediate family members of RTT Group, Insaka and their respective agencies, affiliates and service providers are not eligible to participate in the competition.

4. R100 COURIERIT WALLET CREDIT

4.1 Eligible new customers who open a CourierIT account during the Campaign Period will receive R100 credited to their CourierIT Wallet.

4.2 To qualify for the R100 wallet credit, the customer must sign up using the designated Insaka Campaign email link.

4.3 Customers who sign up through any other channel, link, website or referral mechanism will not qualify for the R100 promotional credit.

4.4 The R100 credit will be automatically applied to the qualifying customer's CourierIT Wallet after successful account registration and verification.

4.5 The R100 wallet credit is not redeemable for cash, is non-transferable and may only be used in accordance with CourierIT's applicable Wallet terms and conditions.

4.6 CourierIT reserves the right to verify account registrations and may withhold or reverse the promotional credit where it reasonably believes that an account has been created fraudulently, duplicated or otherwise in breach of these Terms and Conditions.

5. CASHBACK OFFER

5.1 Customers who transact with CourierIT during the Campaign Period may qualify to receive up to 15% cashback into their CourierIT Wallet on qualifying shipments.

5.2 The applicable cashback percentage will be determined in accordance with the promotional cashback structure communicated as part of the Campaign.

5.3 Cashback will be calculated on qualifying transactions completed during the Campaign Period.

5.4 Cashback will be credited automatically to the qualifying customer's CourierIT Wallet following verification of the qualifying transaction.

5.5 Cancelled, refunded, reversed, fraudulent or otherwise invalid transactions will not qualify for cashback.

5.6 Cashback is not redeemable for cash and is non-transferable. It may only be used towards future qualifying CourierIT transactions, subject to CourierIT's applicable Wallet terms and conditions.

6. INSAKA MEMBERSHIP COMPETITION

6.1 Every qualifying shipment made during the Campaign Period will automatically constitute one entry into the Insaka eCommerce Next Level Membership competition.

6.2 A "qualifying shipment" means a valid, completed CourierIT shipment processed during the Campaign Period and associated with an eligible participant.

6.3 One winner will be selected from all qualifying participants.

6.4 The winner will receive an annual Insaka eCommerce Next Level Membership valued at R6,950.

6.5 The membership is subject to the applicable terms, conditions and membership requirements of Insaka.

6.6 The prize is not transferable, exchangeable for cash or redeemable for an alternative prize.

7. WINNER SELECTION AND NOTIFICATION

7.1 The winner will be selected by random draw from all eligible participants who have completed at least one qualifying shipment during the Campaign Period.

7.2 The draw will take place after the Campaign closes.

7.3 The winner will be contacted using the contact details associated with their CourierIT account.

7.4 If the selected winner cannot be contacted within seven (7) days of the first attempted notification or is found to be ineligible or otherwise unable to accept the prize, CourierIT and Insaka reserve the right to select an alternative winner.

7.5 The Promoters reserve the right to verify the identity and eligibility of the selected winner before awarding the prize.

7.6 By accepting the prize, the winner consents to the Promoter photographing and/or recording their image, likeness, voice, and name and using such content in any promotional, marketing, advertising, or publicity materials, including on social media platforms and other public-facing channels, without further compensation or notice.

8. PRIZE LIMITATIONS

8.1 The Insaka eCommerce Next Level Membership is provided by Insaka and is subject to Insaka's applicable membership terms and conditions.

8.2 The prize may not be transferred to another person or exchanged for cash.

8.3 CourierIT and Insaka are not responsible for any costs, expenses, losses, damages or other liabilities arising from the winner's use of or participation in the Insaka membership, except where such liability cannot lawfully be excluded.

9. FRAUD AND DISQUALIFICATION

9.1 CourierIT and Insaka reserve the right to disqualify any participant where there are reasonable grounds to believe that the participant has:

- breached these Terms and Conditions;
- provided false or misleading information;
- attempted to manipulate the Campaign or competition;
- created duplicate or fraudulent accounts; or
- engaged in fraudulent or abusive activity.

9.2 Any wallet credits or cashback obtained through fraudulent or otherwise invalid activity may be cancelled or reversed.

10. LIMITATION OF LIABILITY

10.1 To the extent permitted by law, RTT Group and Insaka shall not be liable for any loss, damage, injury, cost or expense arising from participation in the Campaign or acceptance or use of the prize, except where such liability cannot lawfully be excluded.

10.2 CourierIT and Insaka shall not be responsible for any interruption, technical failure, system failure, communication failure or other circumstance outside their reasonable control that affects participation in the Campaign.

10.3 CourierIT and Insaka reserve the right to amend, suspend or terminate the Campaign where reasonably necessary due to circumstances beyond their reasonable control.

11. PERSONAL INFORMATION

11.1 By participating in the Campaign, participants consent to the collection and processing of their personal information for the purposes of administering the Campaign, verifying eligibility, administering rewards and contacting the competition winner.

11.2 Personal information will be processed in accordance with applicable South African data protection legislation and the applicable privacy policies of the Promoters.

12. GENERAL

12.1 The Promoters reserve the right to verify all entries, transactions and participant information.

12.2 The Promoters' decision regarding the administration of the Campaign and competition shall be final, subject to applicable law.

12.3 Participation in the Campaign constitutes acceptance of these Terms and Conditions.

12.4 These Terms and Conditions are governed by the laws of the Republic of South Africa.

12.5 A copy of these Terms and Conditions will be made available through the Campaign communication and/or the relevant CourierIT or Insaka digital channels.

13. CAMPAIGN SUMMARY

The Campaign runs from 21 September 2026 to 12 October 2026.

New CourierIT account holders who sign up through the designated Insaka Campaign email link will receive R100 in their CourierIT Wallet.

Customers who transact during the Campaign Period may qualify for up to 15% cashback into their CourierIT Wallet on qualifying shipments.

Every qualifying shipment during the Campaign Period constitutes an entry into the draw to win an annual Insaka eCommerce Next Level Membership valued at R6,950.

One winner will be selected from all qualifying participants.